



BETTER WORK

# Better Work Jordan - Factory Survey 2014



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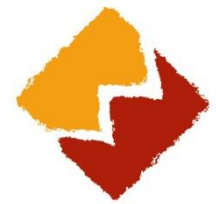


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# Better Work Jordan - Factory Survey

*The purpose of the survey is to gather feedback from factories participating in Better Work Jordan (BWJ).*

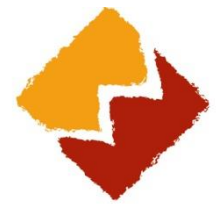
*And to help the program to ensure it meets the factories needs and to continually improve our services. All survey responses are anonymous.*



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# Better Work Jordan - Factory Survey

- *Its online Survey.*
- *Start from 10 August to 01 September 2014*

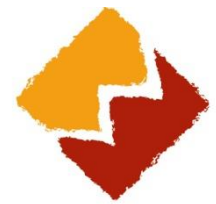


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# Better Work Jordan - Factory Survey

*This Survey contains 5<sup>th</sup> Paragraphs:*

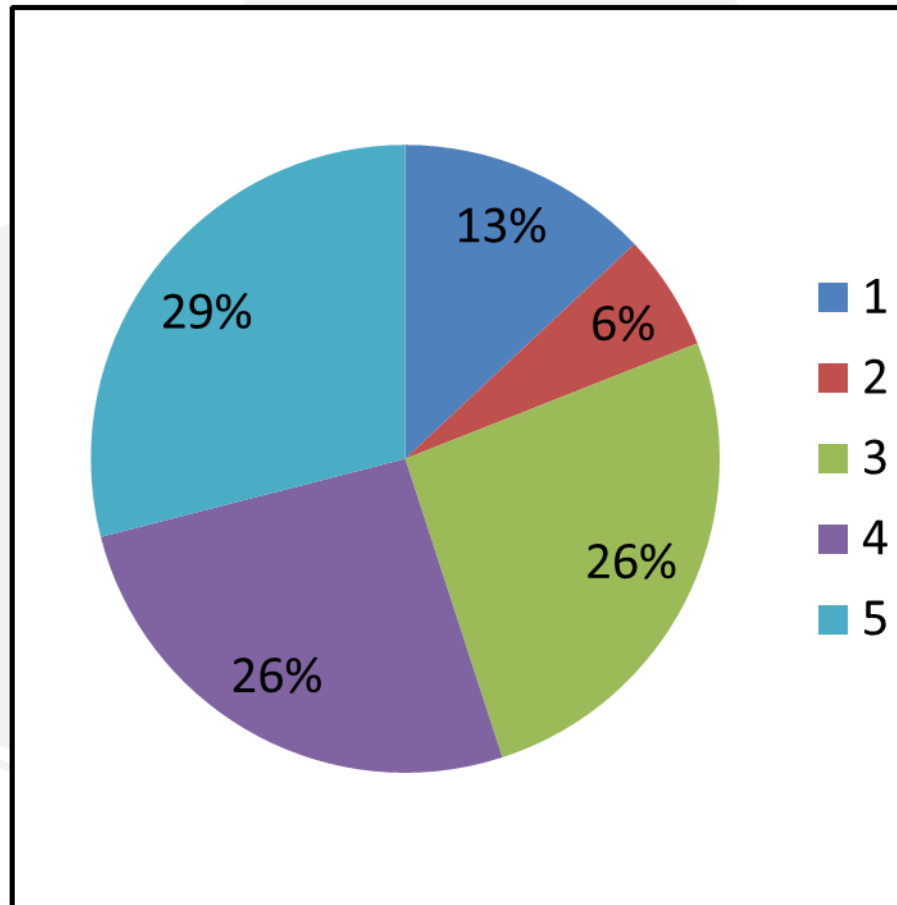
- Assessment.*
- Advisory.*
- Training.*
- Union Training.*
- Overall Impacts.*



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## B. Assessment:

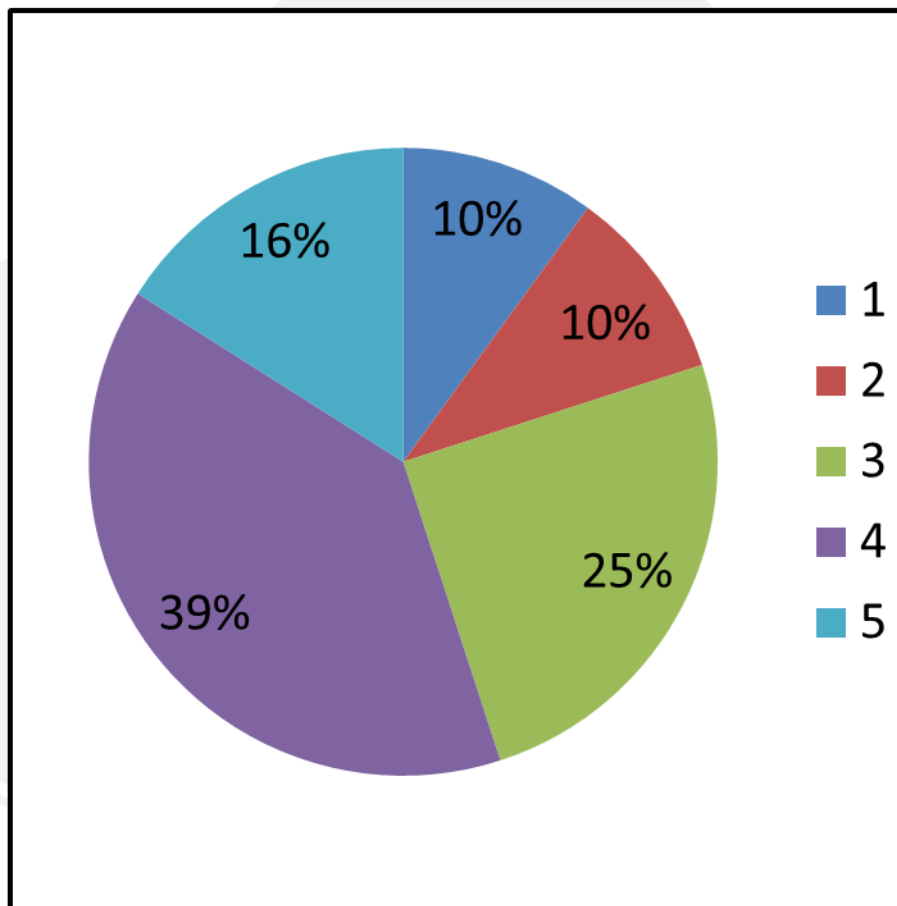
Q1: On a scale of 1-5, how would you rate the quality of the BW assessment? Scale 1: **Low**, Scale 5: **High**



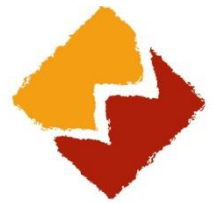
Q2: On a scale of 1-5, how well do you think the assessment findings reflect the situation of your factory? Scale 1: **Not reflective**, Scale 5: **Very reflective**



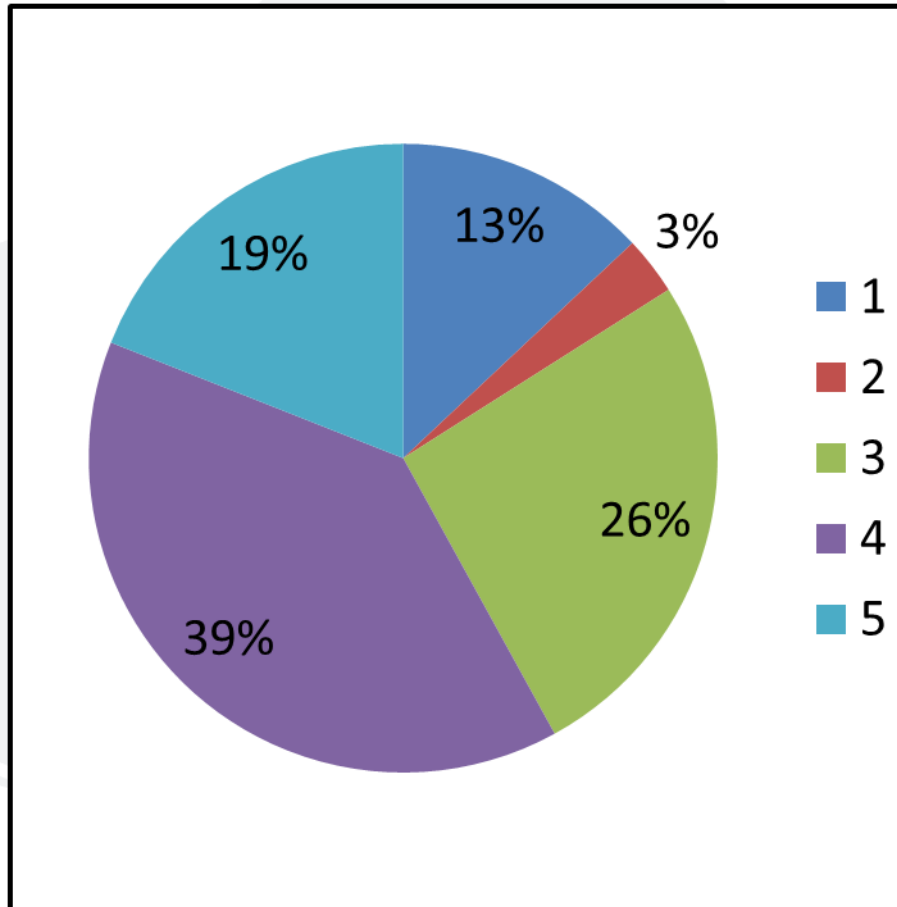
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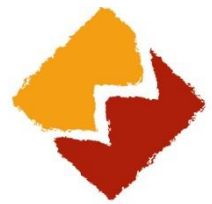
Q3: On a scale of 1-5, how satisfied were you with the information provided by the EA during the assessment and closing meeting?  
Scale 1: **Not satisfied**, Scale 5: **Very satisfied**



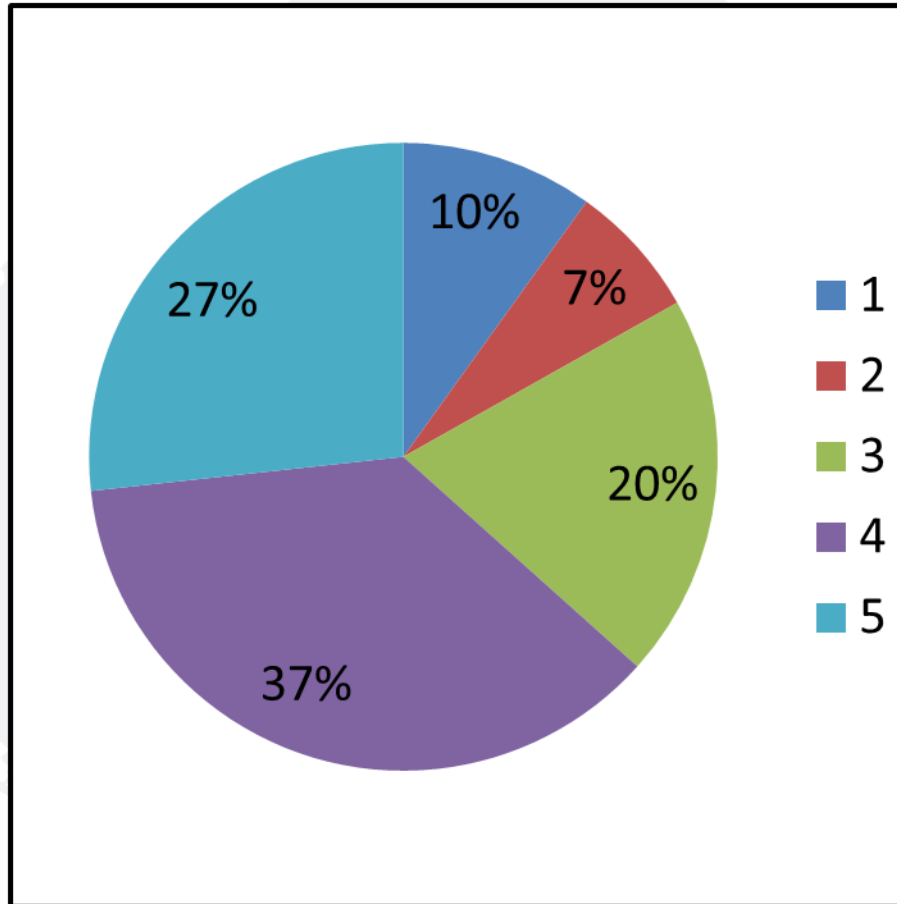
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Q4: On a scale of 1-5, how would you rate the performance of the BW  
assessor? Scale 1: **Not satisfied**, Scale 5: **Very satisfied**



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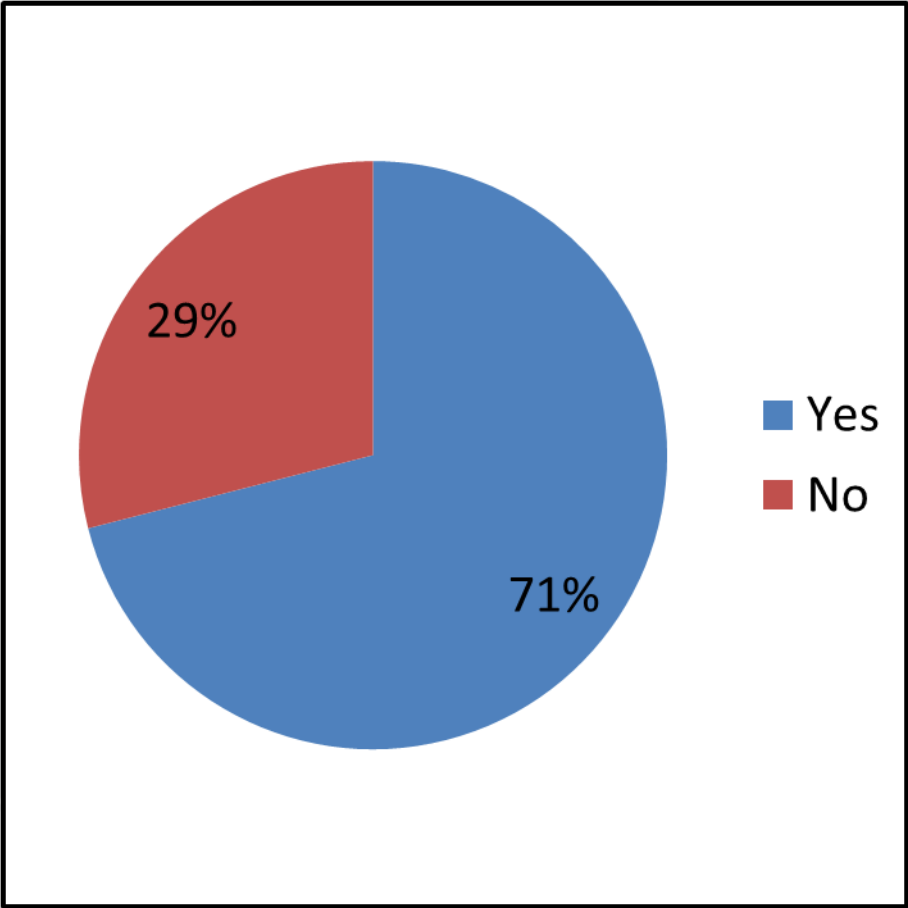




*Q5: Do you find BW assessment system aligned with the rating system from other buyers?*



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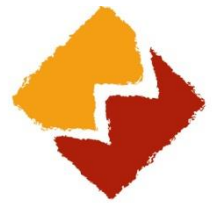


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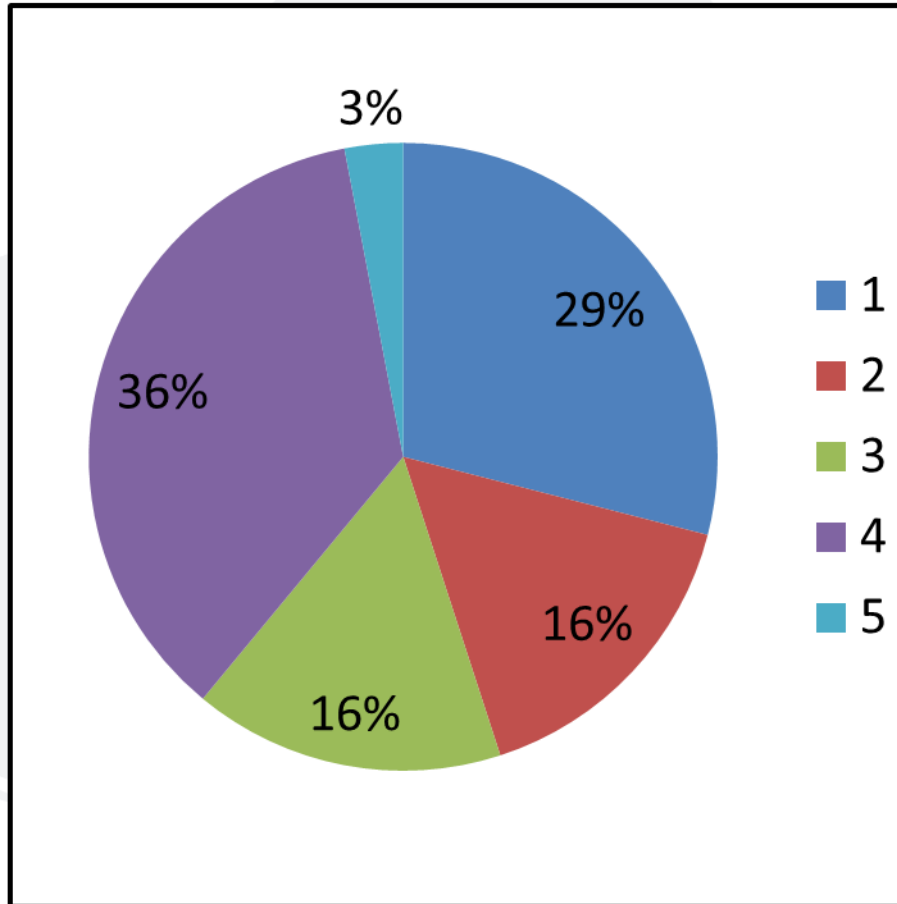


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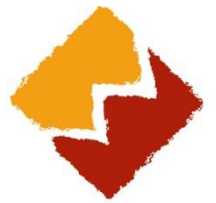
Q6: On a scale of 1-5, did you find it easy to explain or clarify the situation in your factory with the assessor? Scale 1: **Easy**, Scale5: **Hard**



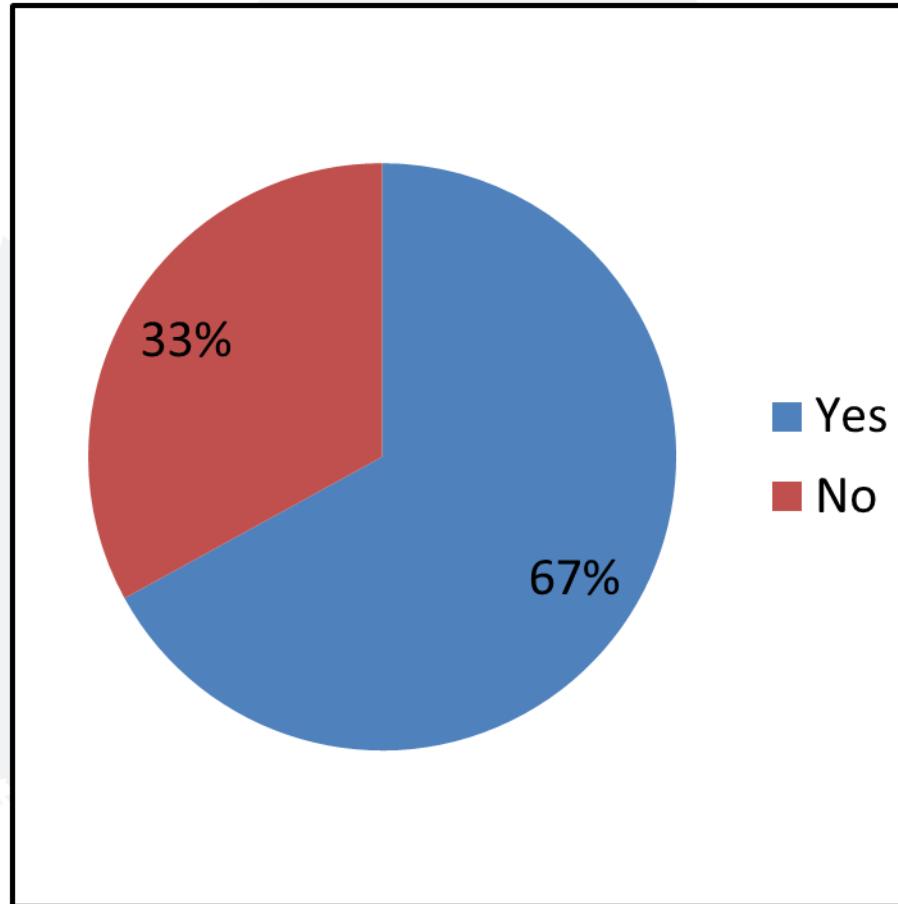
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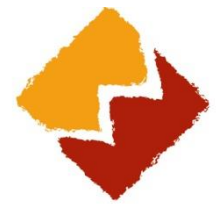


*Q7: Did you have any feedback or objections on the assessment report?*



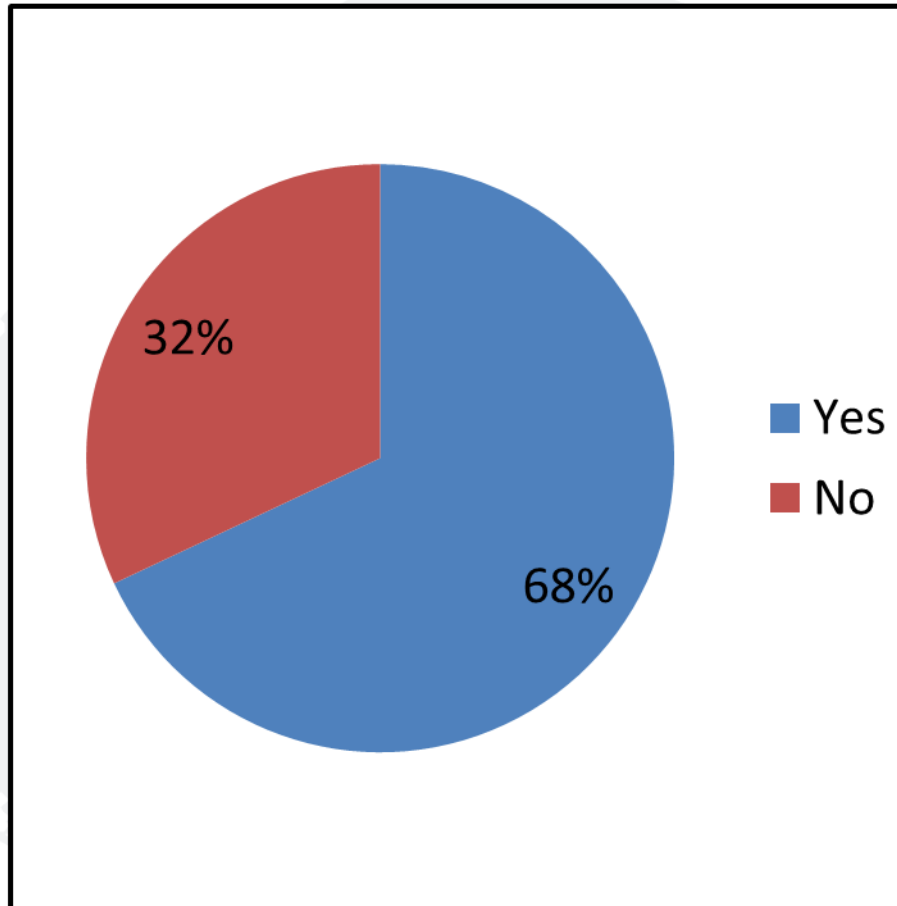
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Q8: *Were you satisfied with BWJ's handling of your feedback or objections?*

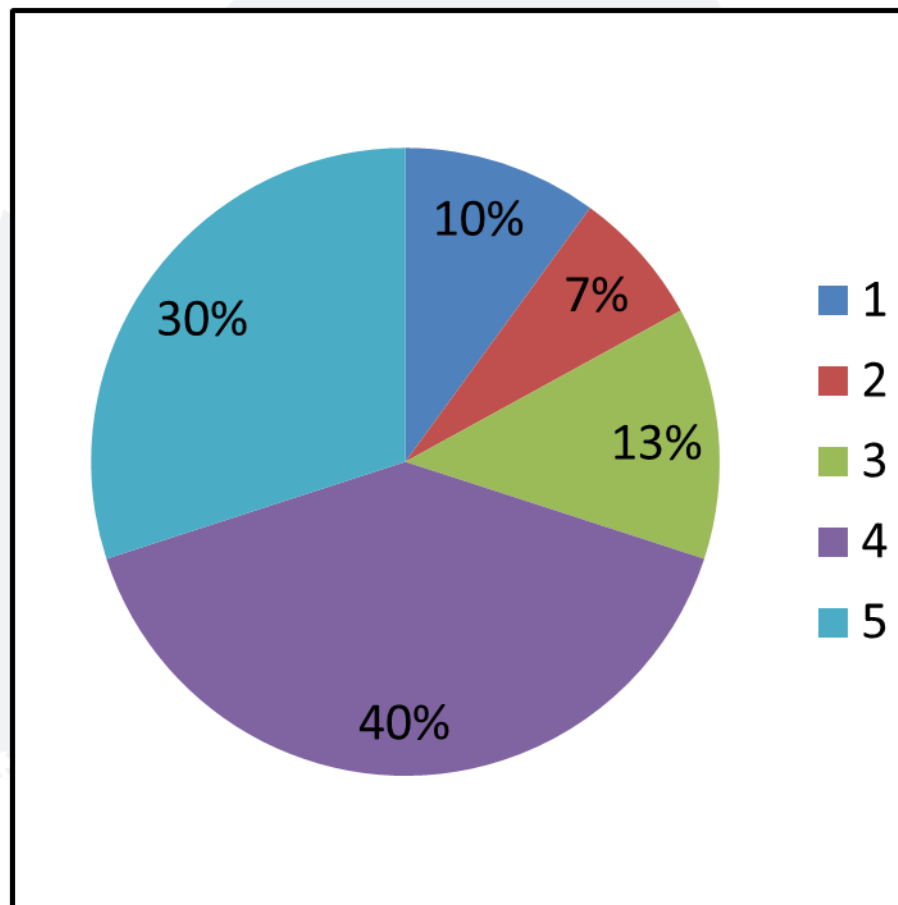


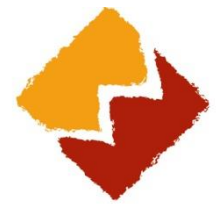
## C. Advisory:



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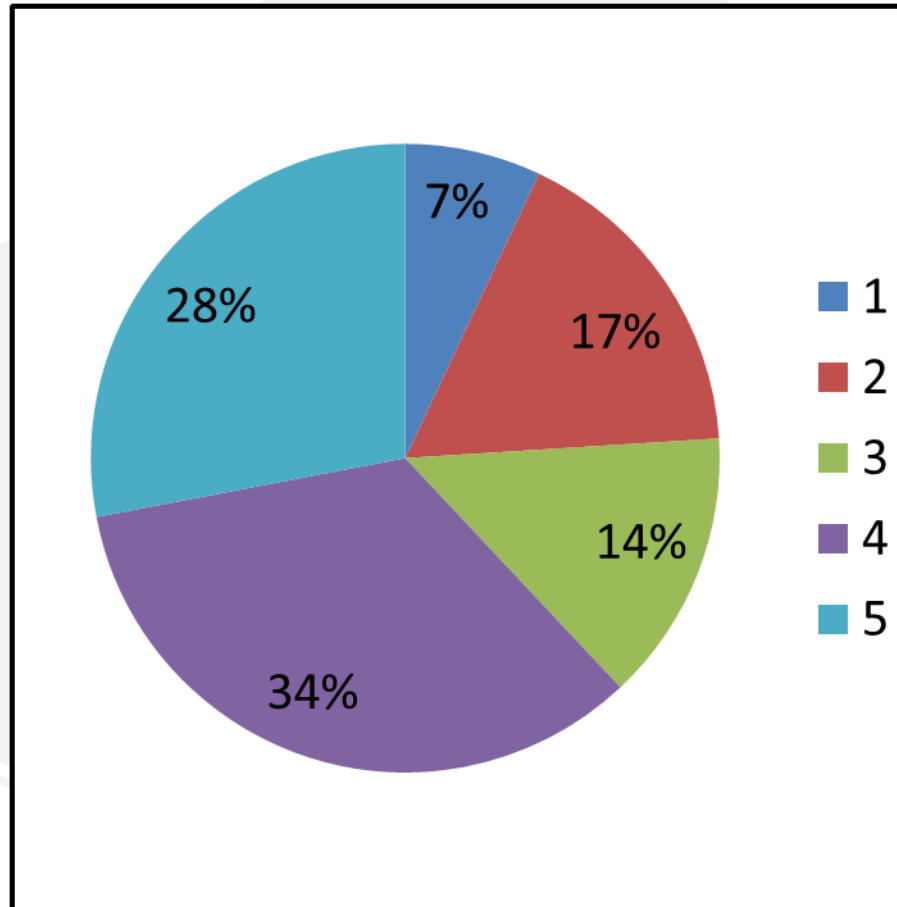
Q10: On a scale of 1-5, how satisfied have you been with BWJ Advisory Services? Scale 1: **Not satisfied**, Scale 5: **Very satisfied**





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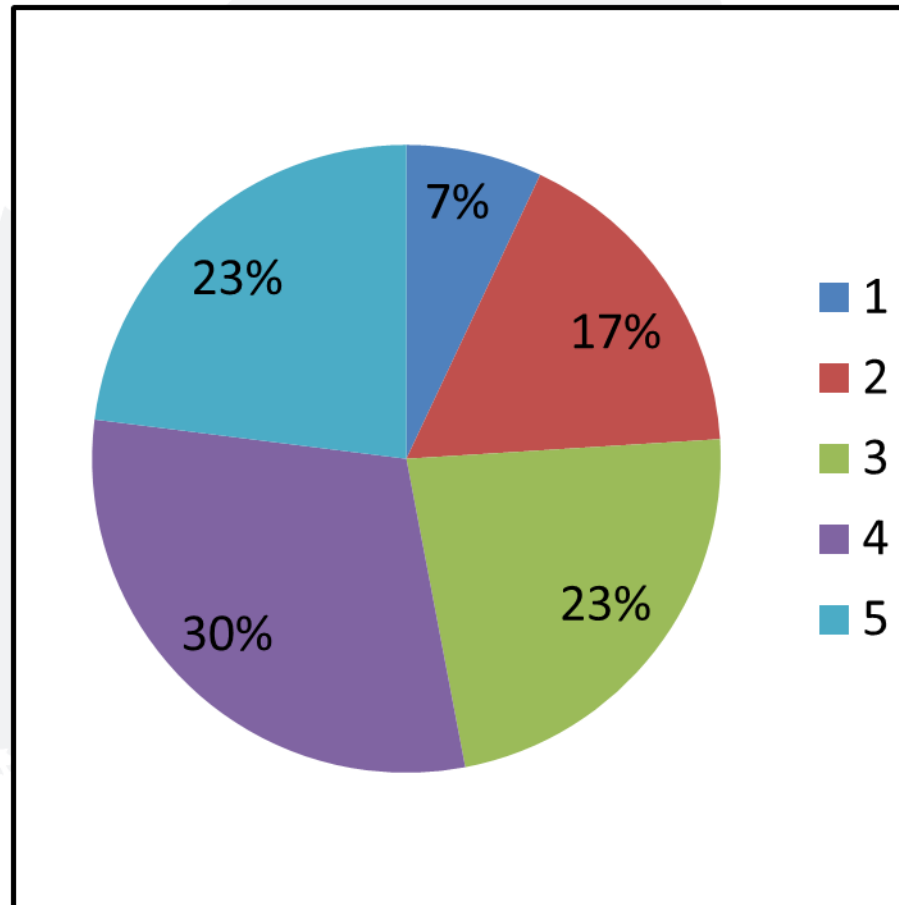
Q11: On a scale of 1-5, how satisfied were you with the PICC formation process? Scale 1: **Not satisfied**, Scale 5: **Very satisfied**





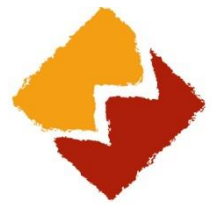
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Q12: On a scale of 1-5, how well do you think the PICC is able to help the factory make improvements? Scale 1: **Not capable**, Scale 5: **Very capable**

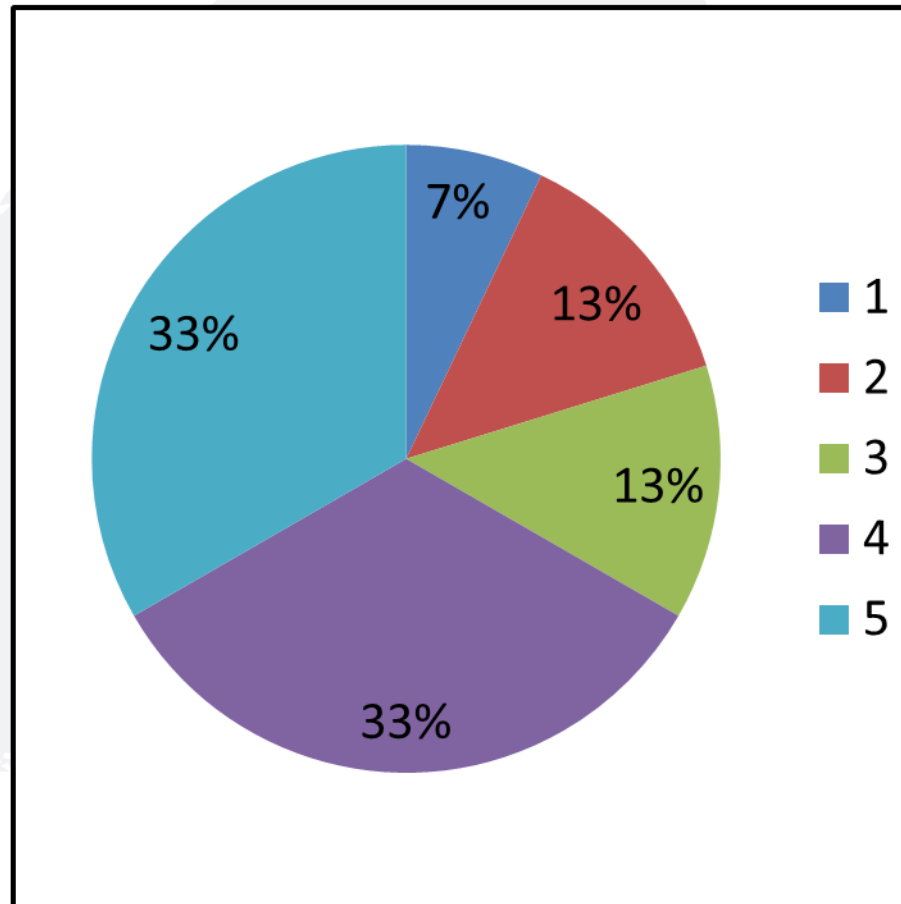


Q13: On a scale of 1-5, how would you rate the knowledge, experience, and performance of the EA working as an advisor in your factory?

Scale 1: **Low**, Scale 5: **High**

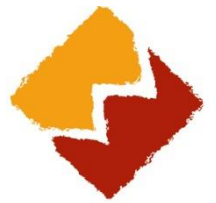


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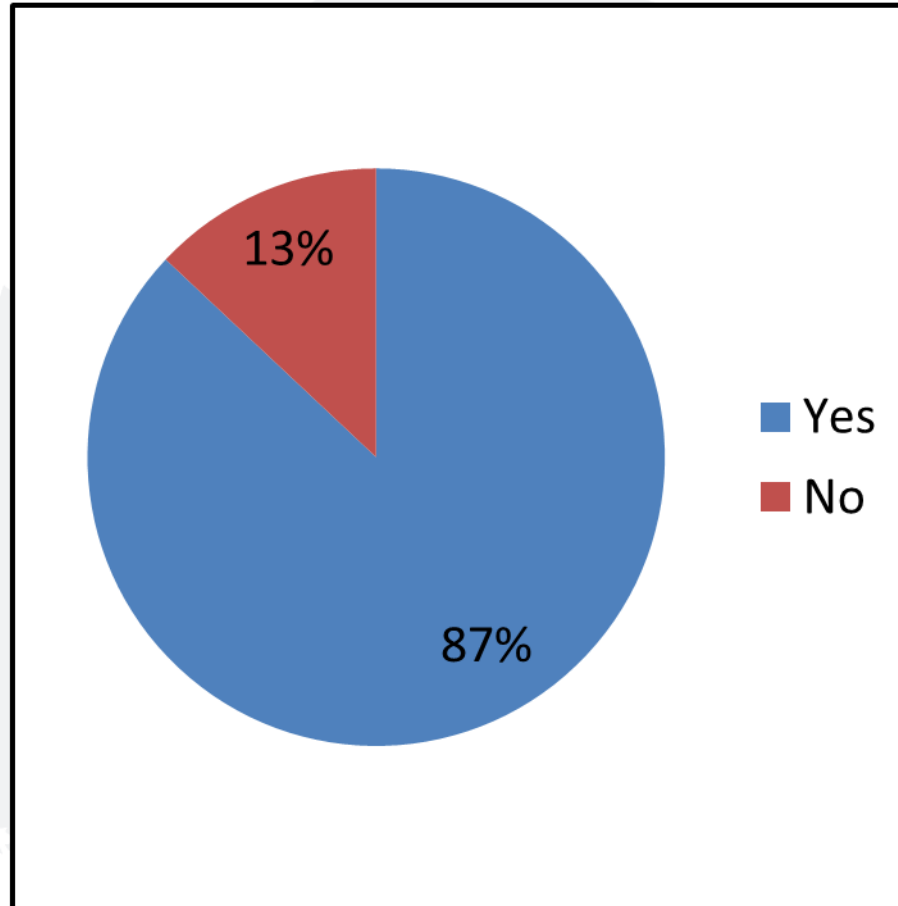




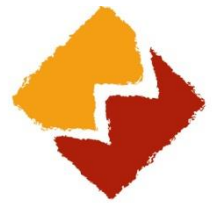
Q14: Are PICC members clear about their roles and function?



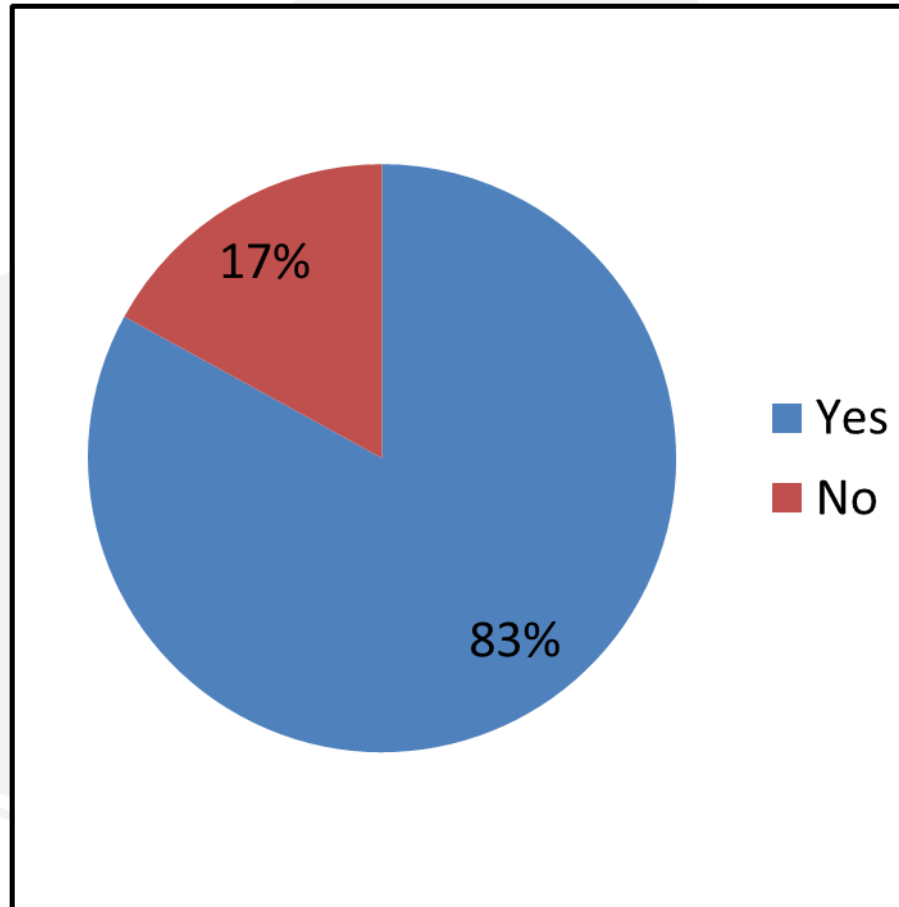
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Q15: Is the PICC supported and does it have sufficient time to do its work?



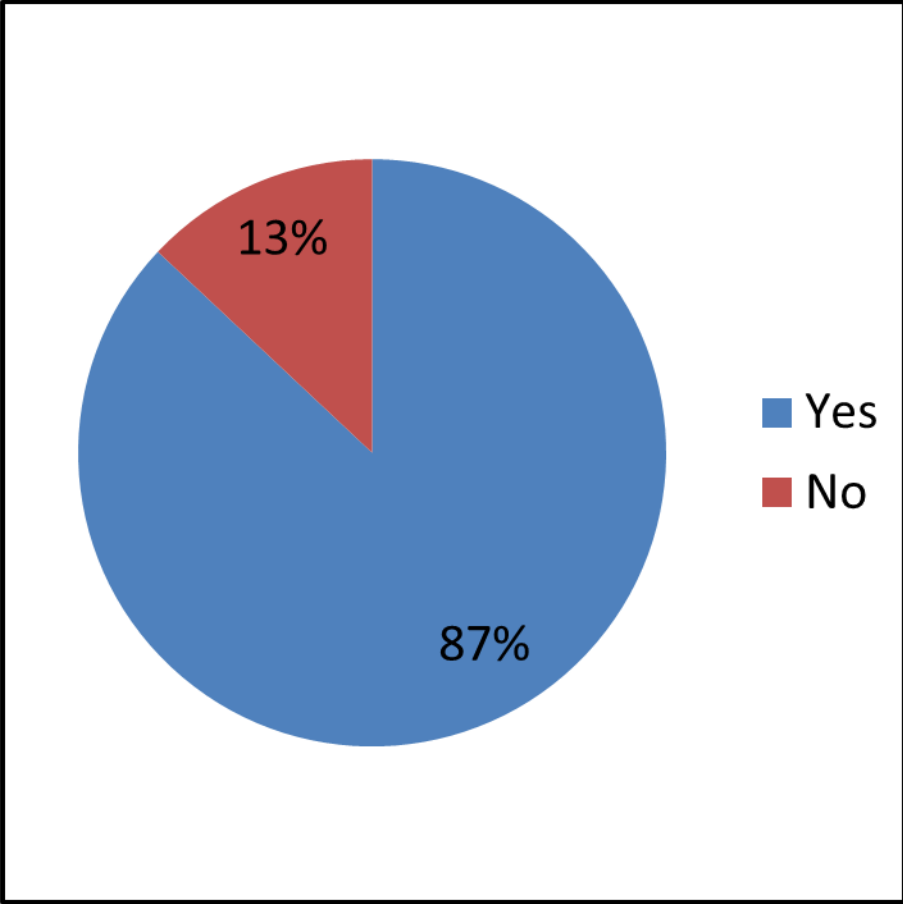
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Q19: Have you participated in any Better Work Jordan trainings?



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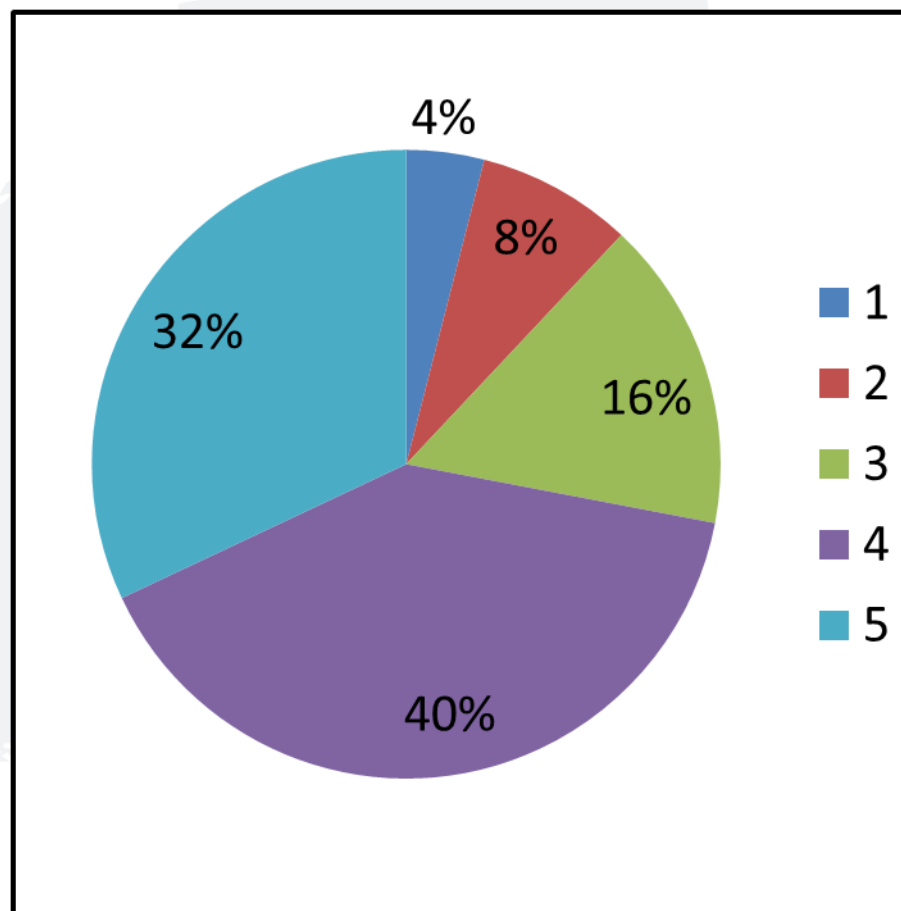


## C. Training

Q23: On a scale of 1-5, how would you evaluate the organization and logistics of the trainings? Scale 1: **Poor**, Scale 5: **Excellent**



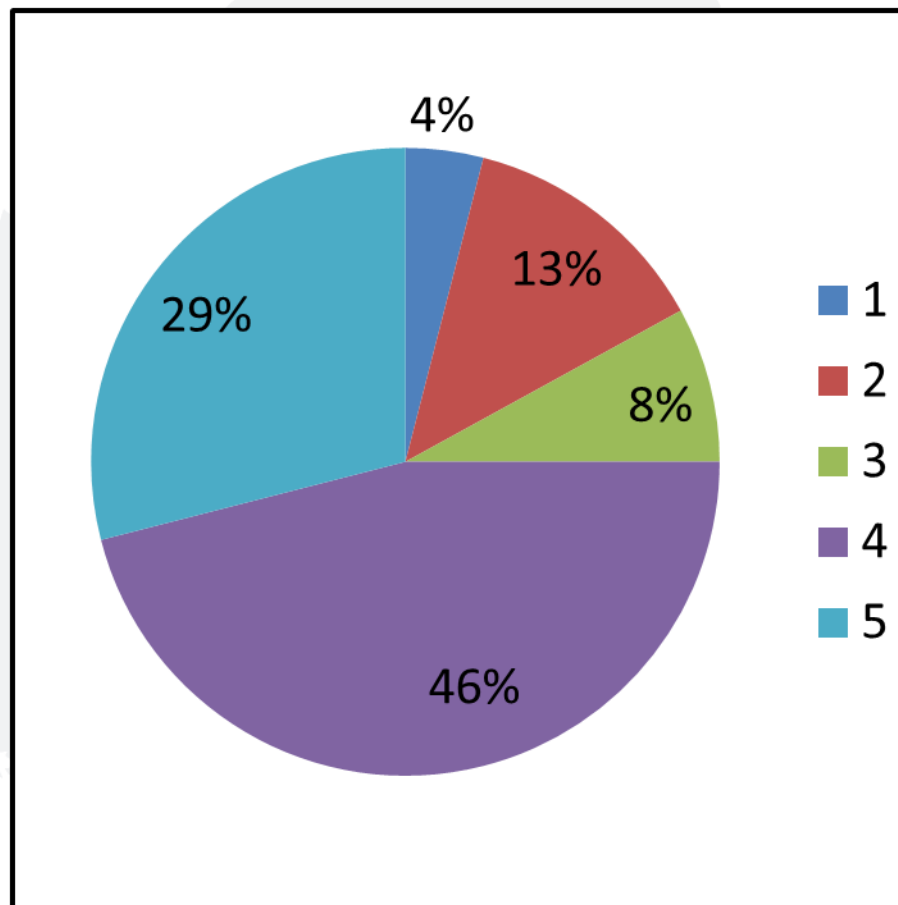
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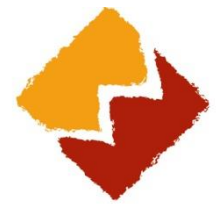


Q24: On a scale of 1-5, how would you evaluate the practical application of knowledge provided in the trainings? Scale 1: **Low**, Scale 5: **High**



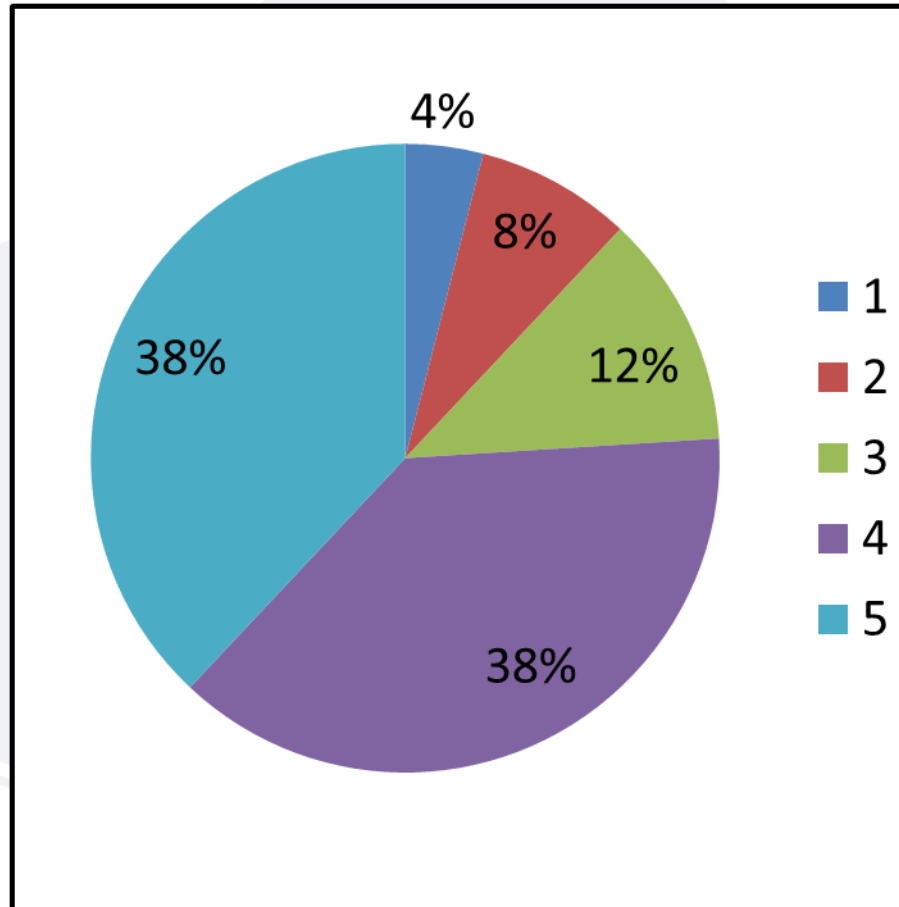
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Q25: On a scale of 1 -5, how would you evaluate the knowledge of the BWJ trainers in the trainings? Scale 1: **Poor**, Scale5: **Excellent**

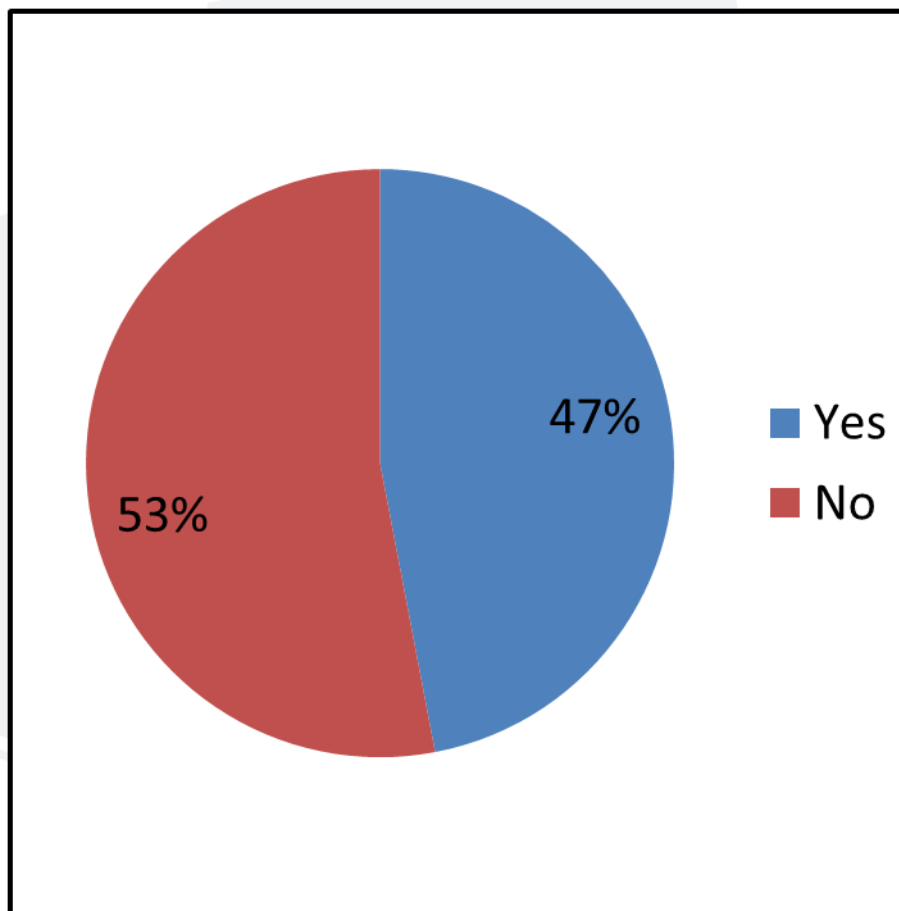




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## E. Union Training:

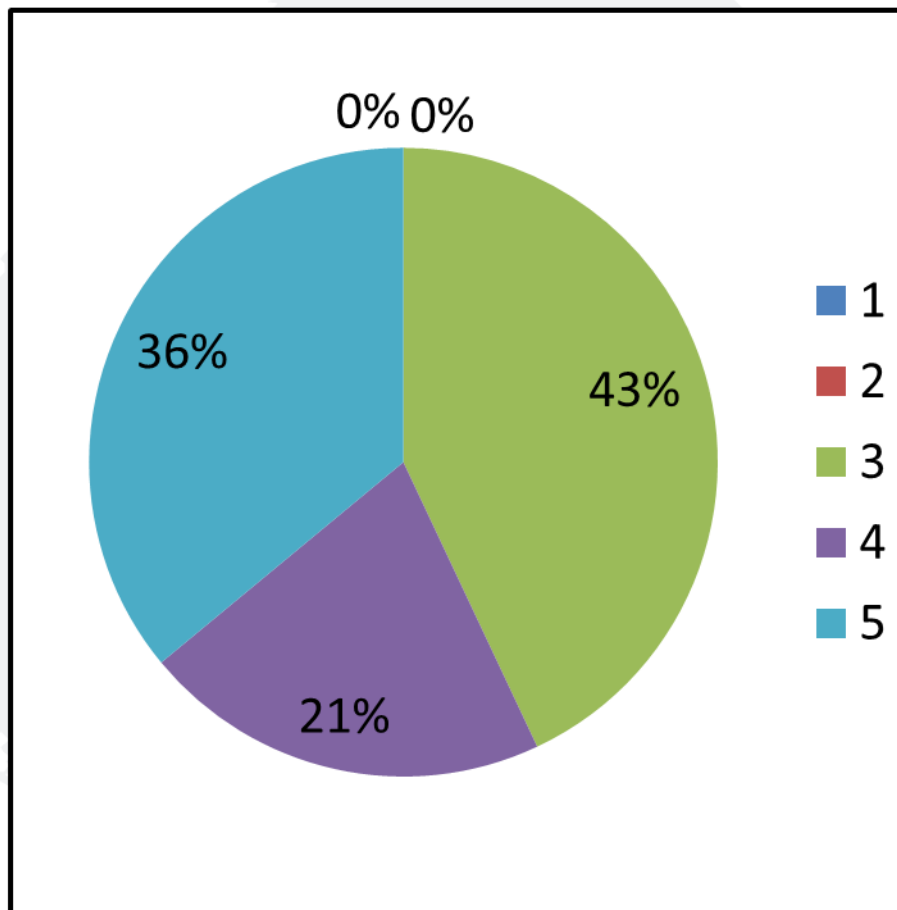
Q28: Did your PICC union members participate in the Trade Union Capacity Building Training?



Q29: On a scale of 1-5, how useful was the training? Scale 1: **Not Useful**, Scale 5: **Useful**



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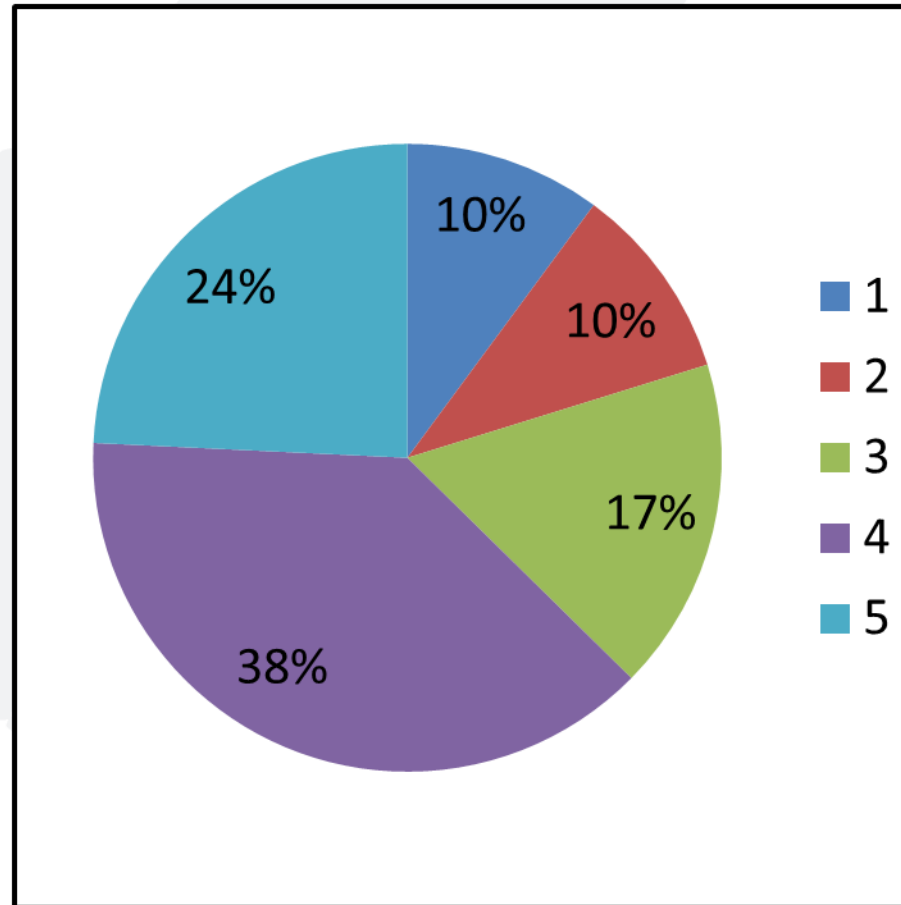




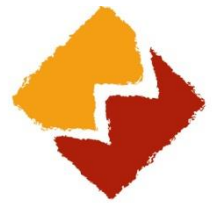
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## F. Overall Impact:

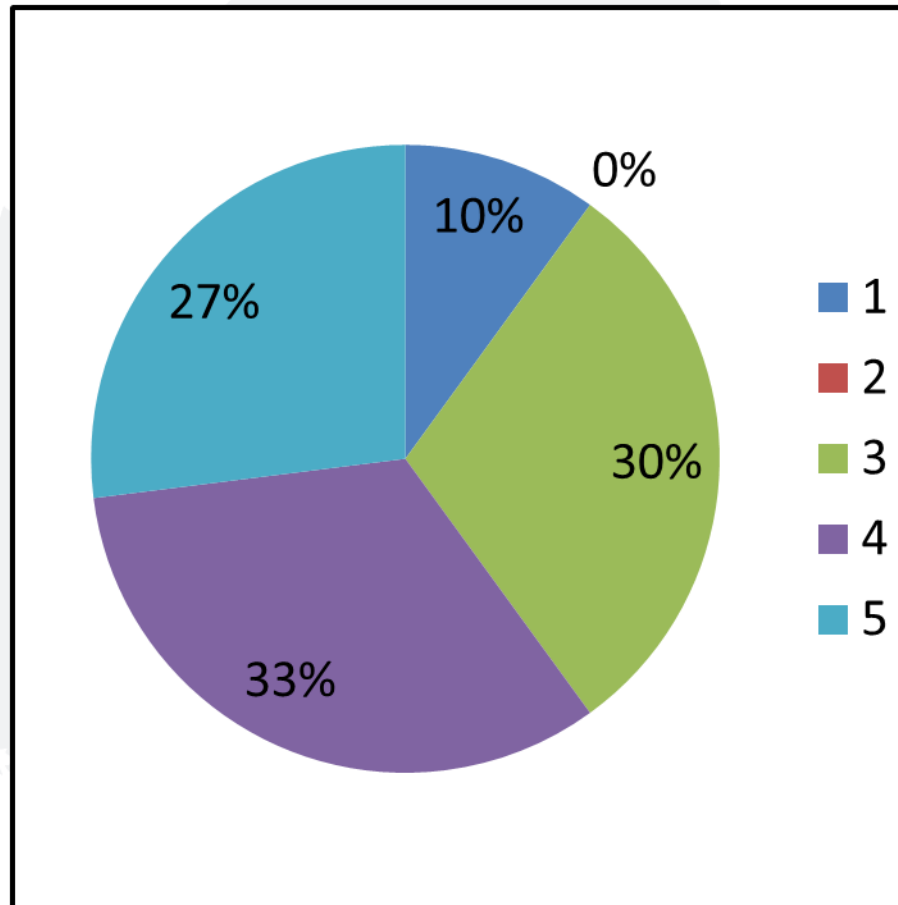
Q31: On a scale of 1-5, how much as BWJ helped to improve working conditions in your factory? Scale 1: **Not improved**, Scale5: **Greatly improved**

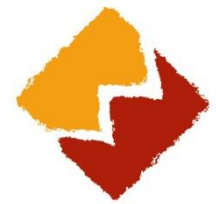


Q32: On a scale of 1-5, how has BWJ impacted communication between managers and workers at your factory? Scale 1: **Worse**, Scale 5: **Better**



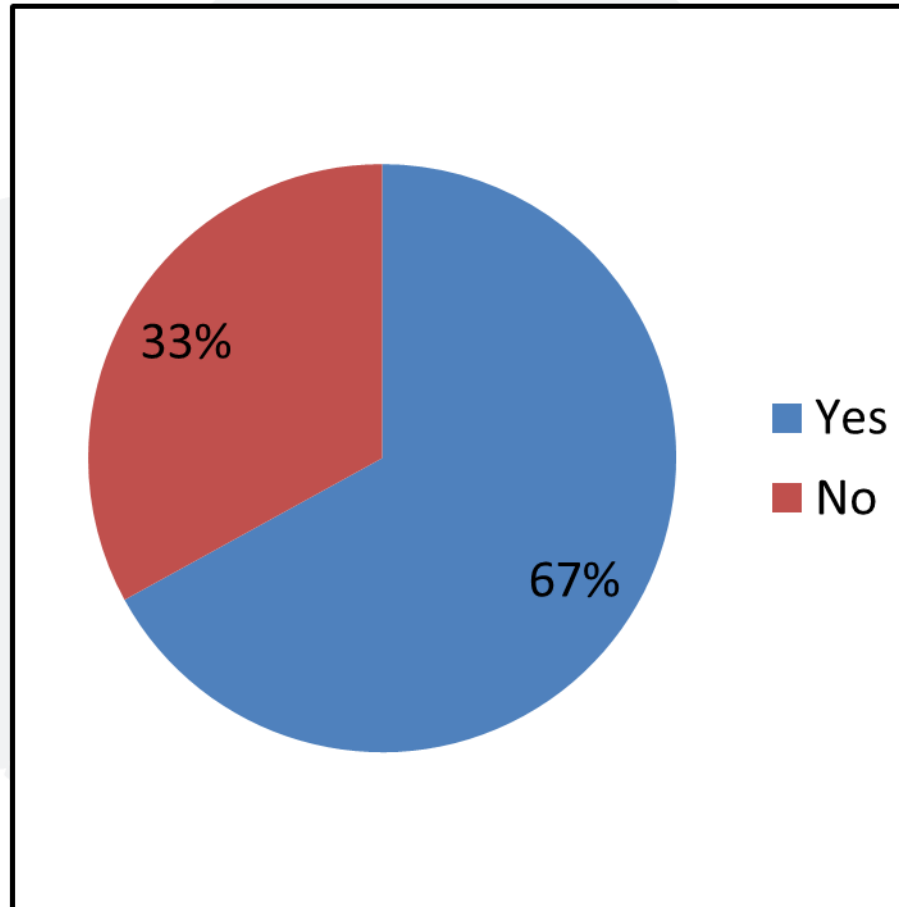
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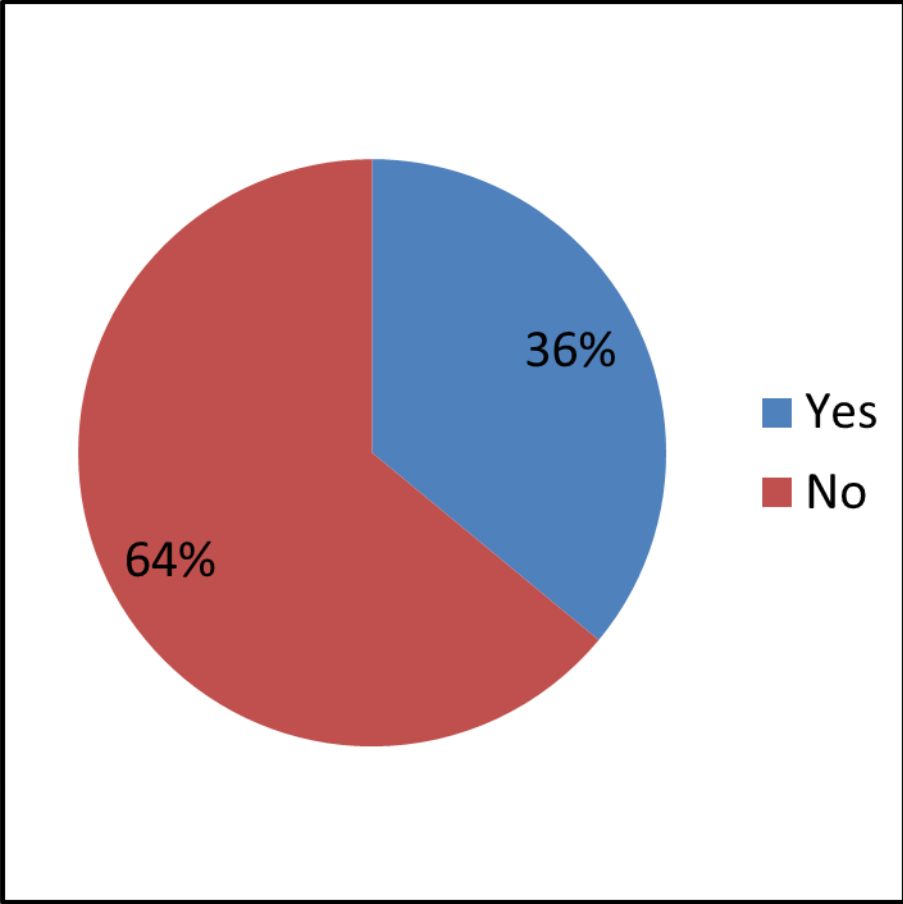
*Q34: Does your factory receive more suggestions or feedback from employees after participating in the BWJ Program?*



Q35: Has BWJ led to any production improvements in your factory?



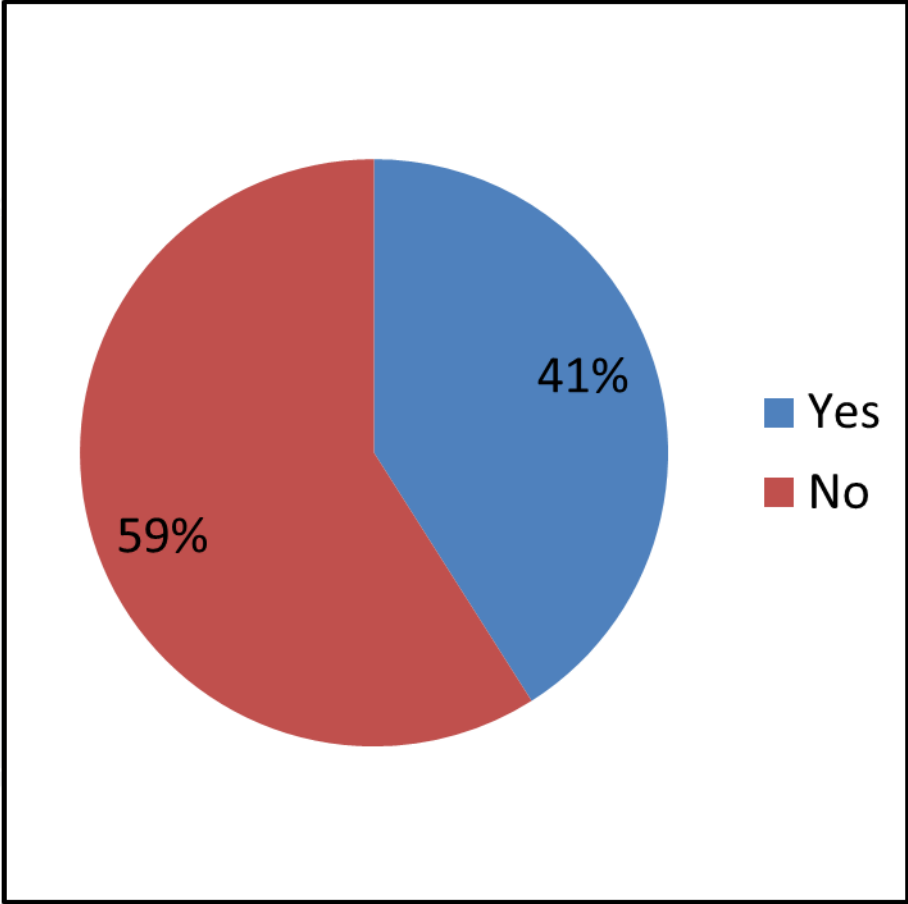
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Q36: Has BWJ led to any reduction in labor disputes at your factory?



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**Thank You**



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