

Supervisory Skills Training

SST has been proven to increase the productivity of lines supervised by trained female supervisors, as it reduces the time needed to reach production targets, resulting in a 22 % increase in productivity.



Course Content

- ◆ Skills and behaviour of effective supervisors
- ◆ Building relationships to improve efficiency, resolve problems and motivate workers
- ◆ Managing workers to increase productivity and satisfaction in the workplace

Learning Objectives

- ◆ Describe the roles and responsibilities of a supervisor
- ◆ Demonstrate supervisory skills
- ◆ Develop effective relationships
- ◆ Help workers improve their performance
- ◆ Create an effective and friendly working environment

Benefits

- ◆ Increased motivation of employees which yield loyalty and satisfaction
- ◆ Positive working environment
- ◆ Retention of a high performance and multi-skilled workforce



Participants

Supervisors, Managers & Future Supervisors



Class Size

25 per class



Venue

BFC Office or Factory



Duration

3 days, 08:30 - 16:30



International
Labour
Organization



IFC International
Finance Corporation
WORLD BANK GROUP

Registration

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